

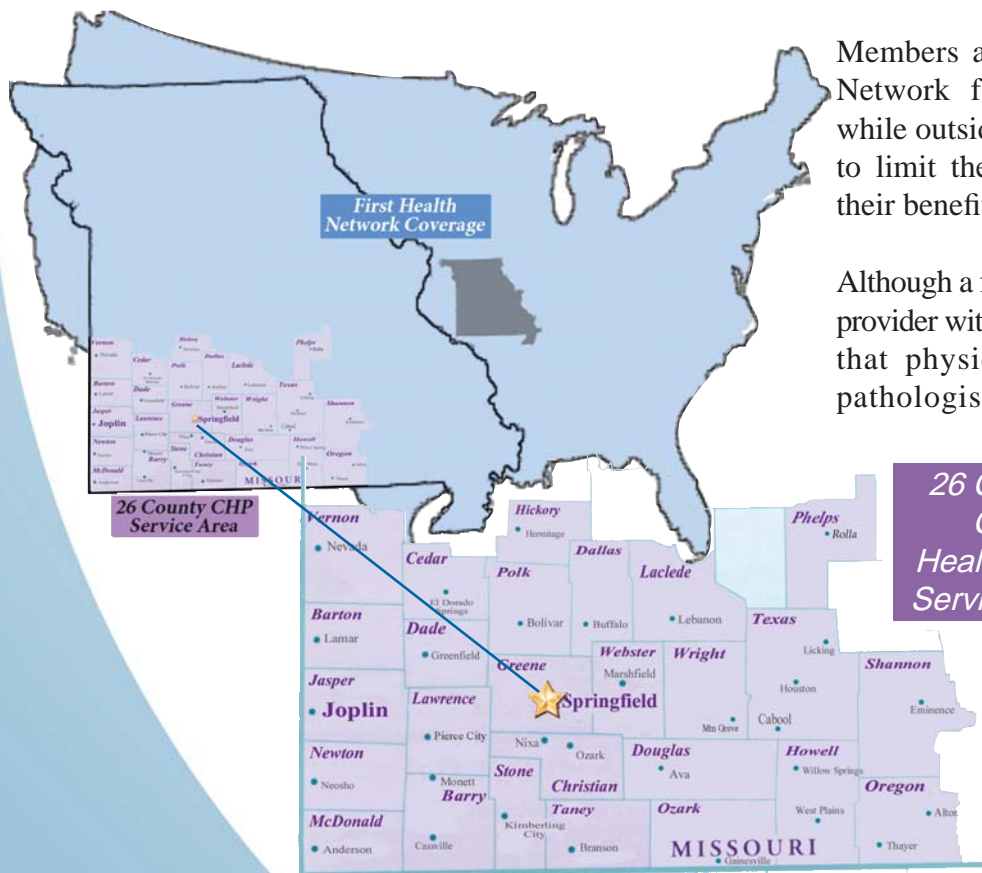
COX HEALTHPLANS - FIRST HEALTH PARTNERSHIP

Cox HealthPlans is pleased to partner with First Health Network to provide Preferred Provider Organization (PPO) network services outside of Cox HealthPlans' own network area. When seeking care outside of the Cox HealthPlans service area below, PPO members can lower their out-of-pocket expenses by taking advantage of this "wrap network"!

First Health is one of the leading PPO networks in the United States. Today, their network consists of over 490,000 providers, hospitals, and other health care providers in urban, suburban and rural areas throughout the United States including the District of Columbia.

It is easy to locate a provider in the First Health Network,

- "Locate a Provider" on First Health's web site at www.firsthealth.com. Select Locate a Provider/Search by Client - enter login ID: COXHP.
- Call First Health at **1-800-226-5116** Monday through Friday from 7 a.m. to 7 p.m. (CST)
- Call Cox HealthPlans Member Services Toll Free at **1-800-205-7665**.



Members are not required to use the First Health Network for unplanned or emergency treatment while outside the service area, but doing so will help to limit the out-of-pocket expenses and maximize their benefit level.

Although a facility (hospital, clinic, etc.) is a contracted provider with First Health Network, this does not ensure that physicians or ancillary providers such as pathologists, anesthesiologists, and radiologists at this facility are contracted with First Health. Services and items requiring pre-authorization, including Inpatient, Outpatient, and Emergency Services, will be the covered person's responsibility to report to Cox HealthPlans. For questions concerning the procedures that require pre-authorization, contact Member Services at (417)269-2900 or (800)205-7665.

Please note: Cox HealthPlans will only utilize First Health Network outside of Cox HealthPlans' service area. Providers in the First Health Network who are within the Cox HealthPlans service area will not be recognized as in-network providers.

